

## What We Do...



The JFSAP team augments existing military family programs by providing a continuum of support and services based on the individual strengths and needs of Service Members and their families.

The JFSAP team works with all Service Branches in New York State while focusing on Members and families geographically dispersed from military installations.

Services are delivered in local communities through collaborative partnerships with Federal, State, and local resources.

## What We Do...

The JFSAP team partners with military, Federal, State and local programs to:

- ✓ Assist families in accessing resources and programs that meet their individual situations;
- ✓ Provide outreach to Members and families to inform them about available programs and resources;
- ✓ Provide presentations to FRGs, Members and Command Staff on various topics of interest;
- ✓ Support Command Staff in working personnel issues;
- ✓ Provide mobile support services;
- ✓ Improve civilian program's understanding of military families' strengths and needs;
- ✓ Sponsor volunteers and family support professionals in the delivery of support services; and
- ✓ Coordinate activities provided by Military OneSource, Military Family Life Consultants, the DoD, and other Federal, State, local, and non-profit agencies.

## JFSAP

# New York State Joint Family Support Assistance Program



## JFSAP Team Members

### ***Military OneSource Consultant***

Offers personalized assistance in accessing Military OneSource resources, benefits and programs & information regarding your local support and benefit programs.

**Alicia Russo 518-265-2901**

**[Alicia.Russo@militaryonesource.com](mailto:Alicia.Russo@militaryonesource.com)**

***Military OneSource*** is your EAP program providing 24/7 NO-COST services (i.e. counseling, financial assistance, legal & child care resources) to improve Service Members and military families quality of life.

***You name it...We can help!***

**1-800-342-9647**

**[www.militaryonesource.com](http://www.militaryonesource.com)**

### ***American Red Cross Volunteer Liaison***

Supports the JFSAP team by coordinating American Red Cross trainings and programs for Service Members and their families, including:

- ✓ Babysitter training;
- ✓ First Aid, CPR, and Pet First Aid; and
- ✓ Disaster preparedness.

## JFSAP Team Members

### ***Military Family Life Consultants***

Offers individualized short-term, non-medical, solution focused mental health consultation services, presentations, and trainings for:

- ✓ Coping successfully with deployment and reintegration;
- ✓ Relationship and family issues;
- ✓ Grief and loss;
- ✓ Adjusting to life, career, and educational transitions;
- ✓ Decision making and goal planning;
- ✓ Life skills trainings and presentations; and
- ✓ Talking to children about deployment, violence and war.

### ***Child & Youth Behavioral***

#### ***Military Family Life Consultant***

Specializes in child and youth adjustment and mental health issues

**Jolene Kent-Stanley 518-538-0894**

**[Jolene.M.Kent-Stanley@Healthnet.com](mailto:Jolene.M.Kent-Stanley@Healthnet.com)**

### ***Military Family Life Consultant***

Specializes in adult adjustment and mental health issues

## JFSAP Team Members

### ***Transition Assistance Advisors***

Serves as the regional point of contact assisting Service members in accessing Federal and State Veterans Affairs benefits, healthcare services, obtaining entitlements through the TRICARE Health System, and accessing transitional community resources.

#### **Eastern NY Region**

**Eugene Murphy 518-786-4678**

**[Eugene.A.Murphy@us.army.mil](mailto:Eugene.A.Murphy@us.army.mil)**

#### **Western NY Region**

**Robert "Mike" Gill 315-438-3086**

**[Robert.M.Gill@us.army.mil](mailto:Robert.M.Gill@us.army.mil)**



**MFLC**  
Military & Family Life Consultants

**Jolene M Kent-Stanley, LCSW**  
Child & Youth Behavioral Program (CYB)  
Joint Family Support Assistance Program (JFSAP)

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USA

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(518) 786-0406

Email: [jolene.m.kent-stanley@healthnet.com](mailto:jolene.m.kent-stanley@healthnet.com)

## **NY National Guard Family Programs**

The State Family Program Office oversees all aspects of the New York National Guard Family Programs. It is the duty and responsibility of the SFPO to ensure that information, referral and support services are available to Military Families in the most effective and efficient manner.

### **Youth Program**

The Youth Program is designed to implement support and training to New York State military youths. The program offers trainings to various community based organizations. To include community schools, to explore the unique issues specifically related to Military youth. Implementation of skills training in leadership, mentoring, and resource coordination, will ensure that the program and the services provided reflect the unique needs of all military children.

### **Military Family Assistance Centers (MFAC) Wing Family Program Coordinators (WFPC)**

When Military Service members are at basic training, annual training, drills, or are away serving their State or Country, the staff of the New York National Guard's Family Assistance Centers are ready to help families on the home front. Located in twelve New York locations, MFAC'S WFAC'S are easy-to-reach, one-stop shops for information and assistance. The Center staff put service members and their families in touch with

## **Family Readiness Assistant (FRA)**

The core function of a FRA is to work with Commands, volunteers, Family Readiness Groups (FRG) Military Points of Contact (MPOC) and the Rear Detachment (during deployment). Our mission is to provide training and hands-on assistance for establishing and maintaining an effective Family Readiness system within units and commands.

### **Family Readiness Support Assistant (FRSA)**

The function of the FRSA is to provide assistance in all aspects of the Command's Family Readiness Program during deployment. The FRSA provides assistance and training to the Rear Detachment Commander, units and individuals to ensure accomplishment of all Deployment Cycle Support (DCS) tasks during the appropriate phase of the deployment cycle.

Call Toll Free

**1-877-715-7817**

Web Site

[www.dmna.state.ny.us](http://www.dmna.state.ny.us)

# **NEW YORK NATIONAL GUARD FAMILY PROGRAMS**



## **FAMILY PROGRAMS CONTACT BROCHURE**

Have a question?

Need to contact a Family Programs?

This brochure contains contact information for all Family Programs State wide team.

Call Toll Free

**1-877-715-7817**

<b>POSITION</b>	<b>NAME</b>	<b>WORK PHONE</b>	<b>DUTY LOCATION</b>	<b>EMAIL</b>
Director	LTC Kelly Hilland	518-786-4525	JFHQS, Latham, NY	<a href="mailto:kelly.hilland@us.army.mil">kelly.hilland@us.army.mil</a>
Deputy	SGM Andy DePalo	518-786-4807	JFHQS, Latham, NY	<a href="mailto:andrew.depalo@us.army.mil">andrew.depalo@us.army.mil</a>
NCOIC	SSG Scott Walker	518-786-0394	JFHQS, Latham, NY	<a href="mailto:scott.edward.walker@us.army.mil">scott.edward.walker@us.army.mil</a>
Staff NCO	SGT Erich Schmidt	518-786-4900	JFHQS, Latham, NY	<a href="mailto:erich.schmidt@us.army.mil">erich.schmidt@us.army.mil</a>
Staff Clerk	SPC Karen Stephens	518-786-4614	JFHQS, Latham, NY	<a href="mailto:karen.stephens@us.army.mil">karen.stephens@us.army.mil</a>
Family Assistance Center Mgr	Jeanna Clark	585-783-5310	Rochester, NY	<a href="mailto:jeanna.clark@us.army.mil">jeanna.clark@us.army.mil</a>
Family Assistance Center	Dyette Putnam	914-788-7457	Peekskill, NY	<a href="mailto:dyette.putnam@us.army.mil">dyette.putnam@us.army.mil</a>
Family Assistance Center	Amy Maniscalco	718-420-5960	Staten Island, NY	<a href="mailto:amy.maniscalco@us.army.mil">amy.maniscalco@us.army.mil</a>
Family Assistance Center	Betty Eissfeld	646-424-5555	New York, NY	<a href="mailto:betty.eissfeld@us.army.mil">betty.eissfeld@us.army.mil</a>
Family Assistance Center	Anne Marie Lara	315-438-3022	Syracuse, NY	<a href="mailto:annemarie.lara@us.army.mil">annemarie.lara@us.army.mil</a>
Family Assistance Center	Peter Pilc	716-888-5797	Buffalo, NY	<a href="mailto:peter.pilc@us.army.mil">peter.pilc@us.army.mil</a>
Family Assistance Center	Joanne Murphy	518-285-5830	Troy, NY	<a href="mailto:joanne.m.murphy@us.army.mil">joanne.m.murphy@us.army.mil</a>
Family Readiness Asst	Stephanie Duell	518-786-4774	JFHQS, Latham, NY	<a href="mailto:stephanie.duell@us.army.mil">stephanie.duell@us.army.mil</a>
Family Readiness Asst	Theresa Barone-Lopez	518-786-4904	JFHQS, Latham, NY	<a href="mailto:theresa.baronelopez@us.army.mil">theresa.baronelopez@us.army.mil</a>
Family Readiness Support Ldr	Laraine Figliuolo	631-471-0909	Long Island, NY	<a href="mailto:laraine.figliuolo@us.army.mil">laraine.figliuolo@us.army.mil</a>
Family Readiness Support Asst	Brandi Lyness	716-888-5637	Buffalo, NY	<a href="mailto:brandi.lyness@us.army.mil">brandi.lyness@us.army.mil</a>
Family Readiness Support Asst	Kelly Oram	315-438-3188	Syracuse, NY	<a href="mailto:kelly.m.oram@us.army.mil">kelly.m.oram@us.army.mil</a>
Family Readiness Support Asst	Suzanne Beaton	718-302-7204	Brooklyn , NY	<a href="mailto:suzanne.beaton@us.army.mil">suzanne.beaton@us.army.mil</a>
Military One Source/JFSAP	Alicia Russo	518-786-0407	JFHQS, Latham, NY	<a href="mailto:alicia.russo@militaryonesource.com">alicia.russo@militaryonesource.com</a>
Director of Psychological Health	Dr. Joan Sincavage		JFHQS, Latham, NY	<a href="mailto:joan.sincavage@ceridian.com">joan.sincavage@ceridian.com</a>
Military Family Life Consultant	Jolene Kent- Stanley	518-786-0406	JFHQS, Latham, NY	<a href="mailto:Jolene.m.kent-stanly@healthnet.com">Jolene.m.kent-stanly@healthnet.com</a>
Transition Assistance Advisor	Gene Murphy	518-786-4678	JFHQS, Latham, NY	<a href="mailto:eugene.a.murphy@us.army.mil">eugene.a.murphy@us.army.mil</a>
ESGR	Bill Tracy	518-786-4911	JFHQS, Latham, NY	<a href="mailto:william.j.tracy@us.army.mil">william.j.tracy@us.army.mil</a>
Youth Coordinator	Shelly Aiken	914-788-7405	Peekskill, NY	<a href="mailto:Shelly.m.aiken@us.army.mil">Shelly.m.aiken@us.army.mil</a>
Wing Family Program Coordinator	Jeanne Dion	845-563-2062	105th AW Newburgh, NY	<a href="mailto:jeanne.dion@ang.af.mil">jeanne.dion@ang.af.mil</a>
Wing Family Program Coordinator	Jeanne Goetze	716-236-3411	107th AW Niagara Falls NY	<a href="mailto:jeanne.goetze@ang.af.mil">jeanne.goetze@ang.af.mil</a>
Wing Family Program Coordinator	Terri Scanlin	315-233-2577	174th FW Syracuse NY	<a href="mailto:terri.scanlin@ang.af.mil">terri.scanlin@ang.af.mil</a>
Wing Family Program Coordinator	Lisa D'agostino	631-723-7133	106th AW, Long Island, NY	<a href="mailto:Lisa.dagostino@ang.af.mil">Lisa.dagostino@ang.af.mil</a>
Wing Family Program Coordinator	Beverly Keating	518-344-2357	109th AW Scotia, NY	<a href="mailto:beverly.keating@ang.af.mil">beverly.keating@ang.af.mil</a>
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Yellow Ribbon Support Spc	Carl Jeremie	518-786-0390	JFHQS, Latham, NY	<a href="mailto:Carl.ioel.jeremie@us.army.mil">Carl.ioel.jeremie@us.army.mil</a>
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Yellow Ribbon Support Spc	Serena Barone	518-786-6114	JFHQS, Latham, NY	<a href="mailto:Serena.barone@us.army.mil">Serena.barone@us.army.mil</a>